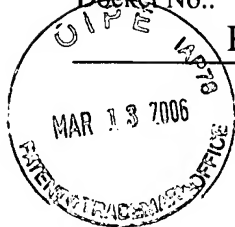


Docket No.: DAVI147.001APC

Please Direct All Correspondence to Customer Number 20995



### TRANSMITTAL LETTER

Applicant : Low, et al.  
App. No : 10/009,575  
Filed : August 6, 2002  
For : A MESSAGE PROCESSING SYSTEM  
Examiner : Jean M Corrielus  
Art Unit : 2162

#### CERTIFICATE OF MAILING

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

3/19/06  
(Date)

John M. Carson, Reg. No. 34,303

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Enclosed for filing in the above-identified application are:

- (X) Establishment of Right of Assignee to Take Action and Revocation and Power of Attorney
- (X) The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment, to Account No. 11-1410.
- (X) Return prepaid postcard.

A large, stylized handwritten signature, likely of John M. Carson, written in ink.

John M. Carson  
Registration No. 34,303  
Attorney of Record  
Customer No. 20,995  
(619) 235-8550



DAVII47.001APC

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Low, et al. )  
App. No. : 10/009,575 )  
Filed : August 6, 2002 )  
For : A MESSAGE PROCESSING SYSTEM )  
Examiner : Unknown )

ESTABLISHMENT OF RIGHT OF ASSIGNEE TO TAKE ACTION  
AND  
REVOCATION AND POWER OF ATTORNEY

Assistant Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

The undersigned is empowered to act on behalf of the assignee (Sydney Gordon Low) below ("Assignee"). A true copy of the original Assignments of the above-captioned application to Assignee is attached hereto. The entire chain of title for the U.S. of this invention includes an assignment from the inventors to Sharinga Networks Inc. (executed on December 18, 2001), and thereafter includes an assignment from Sharinga Networks Inc. to Customer Management Strategies and Systems Pty Ltd. (executed on February 7, 2002), and includes an assignment from Customer Management Strategies and Systems Pty Ltd. to Assignee (executed on May 10, 2002). Thus, the attached Assignments represent the entire chain of title of this invention from the inventors to the Assignee.

I declare that all statements made herein are true, and that all statements made upon information and belief are believed to be true, and further, that these statements were made with the knowledge that willful, false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. § 1001, and that willful, false statements may jeopardize the validity of the application, or any patent issuing thereon.

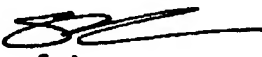
App. No. : 10/009,575  
Filed : August 6, 2002

The undersigned hereby revokes any previous powers of attorney in the subject application, and hereby appoints the registrants of Knobbe, Martens, Olson & Bear, LLP, 2040 Main Street, Fourteenth Floor, Irvine, California 92614, Telephone (949) 760-0404, **Customer No. 20,995**, as its attorneys with full power of substitution and revocation to prosecute this application and to transact all business in the U.S. Patent and Trademark Office connected herewith. This appointment is to be to the exclusion of the inventor(s) and his attorney(s) in accordance with the provisions of 37 C.F.R. § 3.71.

Please use **Customer No. 20,995** for all communications.

Sydney Gordon Low

Dated: 17. July. 2003

By: 

Address: 9 Evans Road, Kew  
Victoria 3101, Australia